

## MESSAGE TO FACILITY OPERATORS

In the very near future, Louisiana One Call will be implementing a new on-line ticketing platform called NextGen. NextGen will change the “look” of the tickets facility operators receive from the notification center.

NextGen has been designed to automate locate ticket creation to the fullest extent possible. Central to all locate tickets is the text information describing the location of the dig site. Users identify the area on the notification center’s base map in which they will dig. NextGen then translates the geographic information in the notification center’s base map into text information and fills out the appropriate fields in the locate ticket.

As a result, dig sites will be described in greater detail, and with greater consistency. However, the information transmitted on tickets will be configured differently than you are used to seeing.

NextGen provides GPS coordinates for the significant points of the mapped work area in almost every ticket type.

Circles contain the center point with the corresponding radius,

**Location of Work:** This ticket contains multiple locations: 3 Excavation Circles.

The first excavation circle is approximately 0 feet S from the intersection of N HARRELLS FERRY RD and W BOARDWALK DR. The excavation is contained within a 30 foot radius at a point.

Center Point: Lat:30.4328309 Long: -91.060473

The second excavation circle is approximately 5 feet NNW from the intersection of N HARRELLS FERRY RD and LAC CACHE CT. The excavation is contained within a 30 foot radius at a point.

Center Point: Lat:30.4329303 Long: -91.0615727

The third excavation circle is approximately 75 feet W from the intersection of N HARRELLS FERRY RD and W BOARDWALK DR. The excavation is contained within a 30 foot radius at a point.

Center Point: Lat:30.432854 Long: -91.0607198

Routes contain the points along the way,

**Location of Work:** The excavation route begins in the lot at 11025 N HARRELLS FERRY RD. The excavation is also approximately 30 feet NNE from the intersection of N HARRELLS FERRY RD and LAC CACHE CT. Starting at the first point (point 1), proceed approximately 140 feet N to point 2; from that point approximately 45 feet E to point 3. The excavation takes place within a 18 foot width of the points in the route.

Point 1: Lat:30.432965 Long: -91.0612294

Point 2: Lat:30.4333535 Long: -91.0611784

Point 3: Lat:30.4333397 Long: -91.0610282

Hand drawn polygons contain a detailed description and the location for each important point:

**Location of Work:** The excavation polygon begins in the lot at 11110 W BOARDWALK DR. The excavation is also approximately 1265 feet S from the intersection of W BOARDWALK DR and N HARRELLS FERRY RD. Starting at the first point (point 1), proceed approximately 105 feet W to point 2; from that point approximately 315 feet N to point 3; from that point approximately 105 feet E to point 4; then proceeding back to the starting point. The excavation site is contained within this boundary.

Point 1: Lat:30.4320099 Long: -91.0611892  
 Point 2: Lat:30.4320076 Long: -91.0615271  
 Point 3: Lat:30.4328725 Long: -91.0615271  
 Point 4: Lat:30.4328309 Long: -91.0611919

**(NOTE: NextGen allows for multiple excavation polygons in a single ticket.)**

When a user selects a parcel (where parcel data is available), the location of work will be specified:

**Location of Work:** The excavation parcel begins in the lot at 2215 W BOARDWALK DR. The excavation is also approximately 145 feet SSE from the intersection of W BOARDWALK DR and N HARRELLS FERRY RD. The excavation site is contained within the NW and SW and SE quarters of the lot.

As you can see, the location description is very precise, and contains more detailed information than ever before transmitted to facility operators. Marking instructions begin with a reference to known geographic features (usually an intersection or corner of an address), then describe the work area with specific directions and distances. In addition, the map images created by the excavator are available by clicking a link that appears on every ticket.

## LOUISIANA ONE CALL

You can check that the ticket information and mapping location are correct, and that no work will take place outside the area indicated on the map, by clicking on the [Link to Tkt](#). Should any changes be needed, you can use the 'Update' or 'Correct' Ticket functions on ITIC.

The [Link to Tkt](#) may also be used to view utility status, request a 'Relocate' or 'Cancel' a request. If you have any questions, call 225-275-3700 Ext. 496

NextGen provides as much information as possible and helps ensure accurate communication between excavators and facility operators. Tickets and map illustrations should be read together to gain the maximum amount of detail available about an excavator's plans. For more information about how NextGen helps excavators create tickets, please visit <http://www.laiticnextgen.com/>

Below are a links to the complete tickets used in the above illustration:

- <http://la.sandbox.occinc.com/B7EM-2BA-AS2-92Q>
- <http://la.sandbox.occinc.com/WA22-7A9-E2B-MSF>
- <http://la.sandbox.occinc.com/HB2S-AME-297-2AT>
- <http://la.sandbox.occinc.com/L7EM-2BA-AS2-928>